

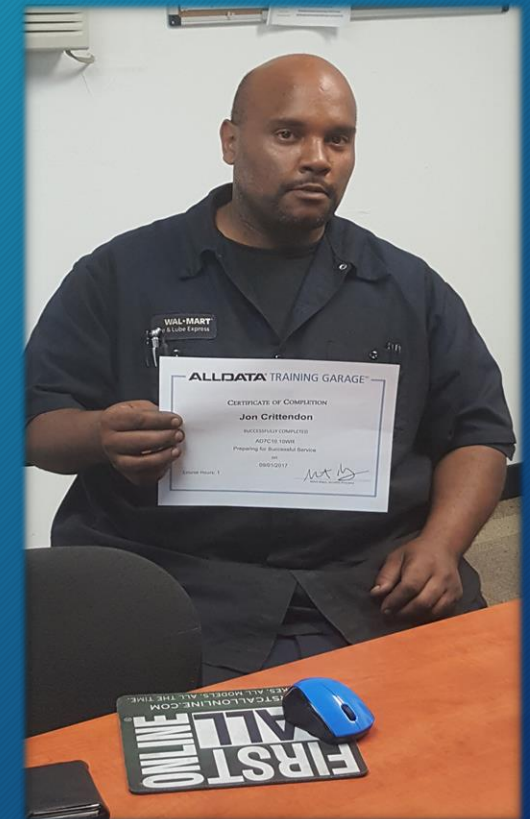


SERVICE TECHNICIAN AUTOMOTIVE REPAIR PROGRAM
FAST EDDIE'S AUTOMOTIVE TECH TRAINING

STARPro

Our Purpose

Our purpose is to mitigate recidivism by addressing the employment needs of formerly incarcerated individuals. We focus on pre-released and post released participants to provide a “work ready” vocational training course in the auto service and repair industry.



TRAINING CURRICULUM

- The ALLDATA Training Garage provides comprehensive web-based training, available 24/7.
- 12-Interactive, self-paced learning modules. Each module combines videos, photos, animation, and interactive simulations, and a final test.
- Students who take courses and pass proficiency tests earn completion certificates.
- Auto Service Excellence (ASE) Entry-Level certification tests are designed to indicate a satisfactory level of practical knowledge-based readiness for the workforce in candidates seeking a career in the automotive service industry.

The ALLDATA logo is displayed in a bold, white, sans-serif font against a dark blue background. The letters are slightly shadowed, giving them a three-dimensional appearance.

Education Foundation

Module 1: Basic Automotive Terminology

Students will learn basic automotive terminology, safety procedures, safety entire and equipment location. Proper hazardous waste handling and disposal. Tool and equipment identification





Module 2: Automotive Anatomy

Students will learn automotive anatomy, the fundamentals of automotive meters, testers, analyzers, and diagnosis. Appropriate work habits and attitudes.

Module 3: Basic Automotive Maintenance

Students are instructed on basic auto maintenance, automotive fluids, under the hood, behind the wheel, and under the vehicle.



Module 4: Automotive Engines & Repair

Students are introduced to engine fundamentals, engine blocks and internal components, camshafts, cylinder heads and valves.



Module 5: Professional Service Writing

Introduction to financial management, scheduling, estimate and invoice preparation, parts inventory management, customer service, sales, conflict resolution, and how to build customer loyalty.



Module 6: Brakes

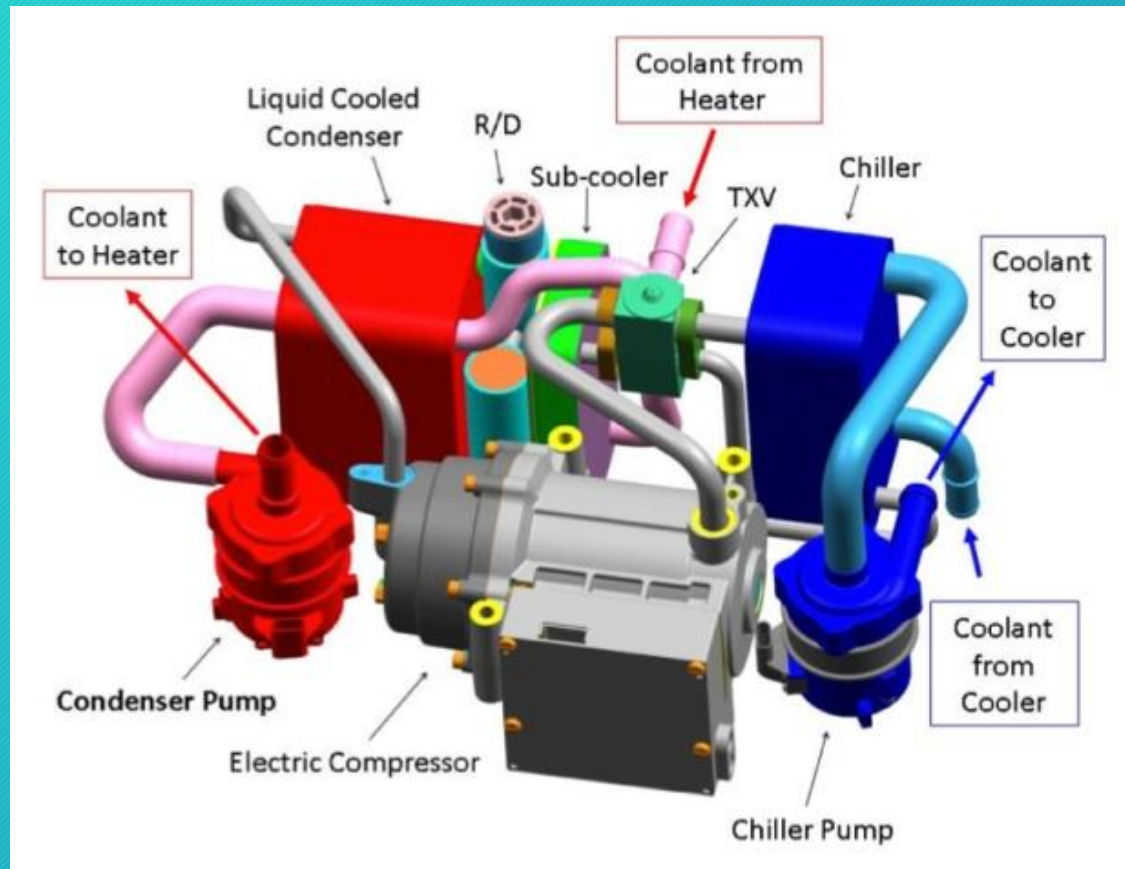
Introduction to braking system components, hydraulic system repair, machining rotors and drums, tire rotation, repair and replacement.





Module 7: Electronic Technology

Electrical theory, electrical circuits, electrical components, electrical schematics, battery theory, starting system theory, charging system theory, and computer system fundamentals.



Module 8: Climate Control

Introduction to HVAC, heating and ventilation, air conditioning, HVAC service, advance HVAC systems ad controls, advanced air conditioning system diagnosis.

Module 9: Drivability & Emissions

Steering and suspension; tires and wheels, steering system operation, and wheel alignment. Intro to exhaust systems and service, automotive fuel, induction systems, carburetor fundamentals, fuel injection system theory, ignition system fundamental.





Module 10: Advance Diagnostic Systems

Introduction to ALLDATA Diagnostic Systems, Identifix, Mitchell1 software systems. Introduction to basic computer software components.

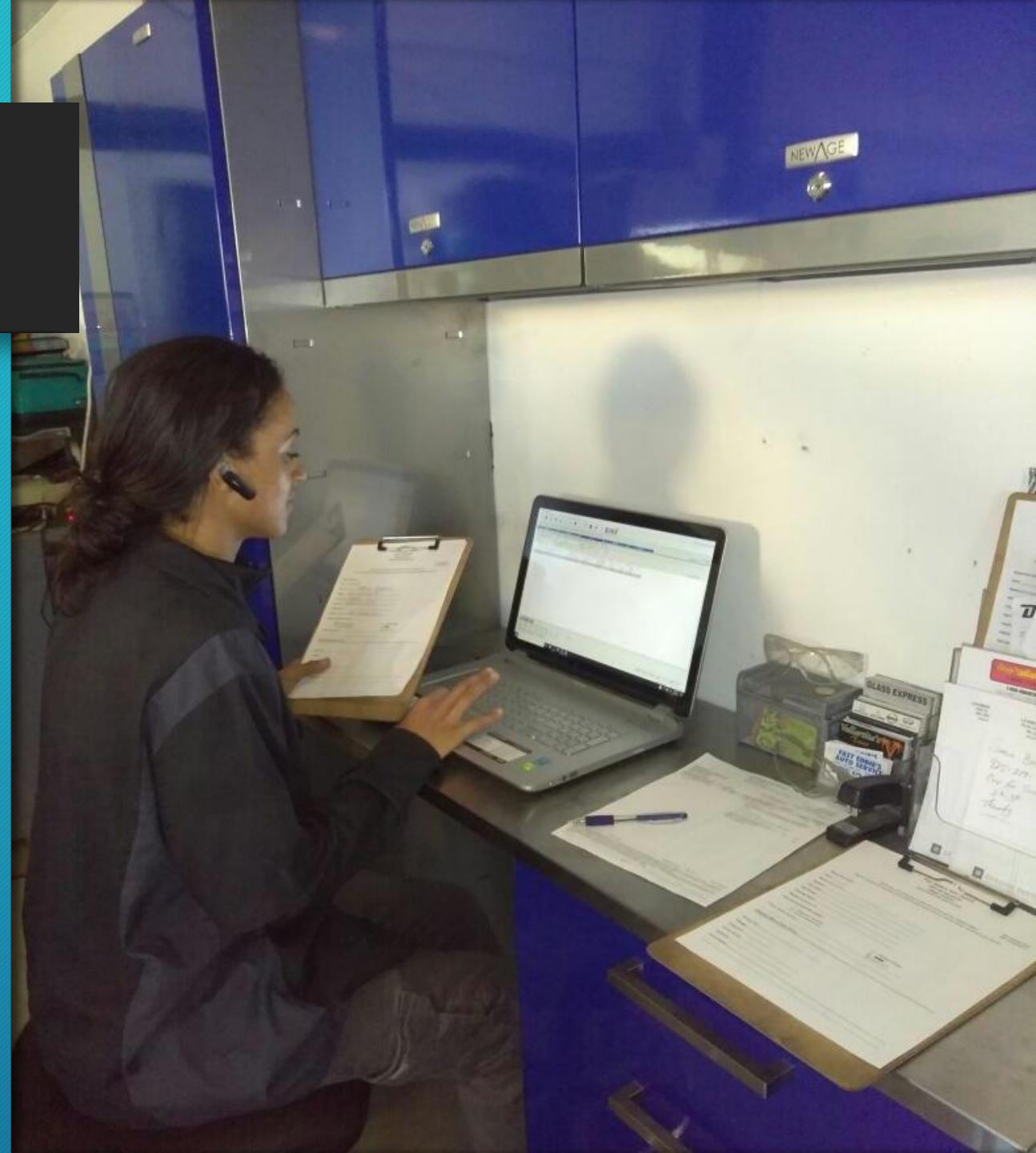
Module 11: Power & Performance

Students are introduced to engine performance specialty tools, automatic transmission 1, automatic transmission 2, manual transmission and drive train.



Module 12: Business Building

Advance to selling service, preparing for successful service, closing the sale and delivery, expanding your customer base, effective marketing and advertising, and financial reports.



Automotive Service Technician Certificate

Lube Tech

1. Maintenance - Automotive Fluids
2. Maintenance - Under Hood
3. Maintenance - Behind the Wheel
4. Maintenance - Under Car
5. Engine Lubrication and Cooling
6. Engine Cooling Diagnosis and Inspection
7. Engine Lubrication System Diagnosis and Inspection



Brake Tech

1. Introduction to Base Brakes
2. Brake System Operating Components
3. Base Brake Components
4. Apply/Assist System Repair
5. Hydraulic System Repair
6. Brakes - ABS Controls Simulation 1
7. Brake Pedal Diagnosis

90 Day Certificate
Work Ready!

Service Writer

1. Customer Follow-up & Going Forward
2. Introduction to Selling Service
3. Scheduling Basics
4. Verbal & Non Verbal Communication
5. Closing the Sale and Delivery
6. Customer Objections
7. Shop Management Software
8. Conflict Resolution





Employers and Apprentice Facilities